

Novated Driver User Guide




Welcome to our novated driver web access system. This document will help you by providing some useful hints and explanations about our system.


To access this system simply go to our website at <http://alm.1alp.com.au> and click on the 'Client Login' button. This will take you to the login and password prompt. Note that your User ID is set to your Driver ID and your password is initially set as your vehicle's registration number (in capitals with no spaces).


About this system


This system will allow you to view information regarding your novated lease (contract), run reports and update certain data such as personal details and odometer readings. Our system is totally web based and designed to run on Microsoft Explorer version 5.5 and above. Any data you see is retrieved directly from our internal fleet system and any changes you save are recorded immediately.

Navigation

You can navigate to different screens by using the menu system (top left) or by clicking on hyperlinks (e.g. clicking on your driver name on the FBT screen will take you directly to the Driver details screen. You can also move backwards and forwards based on previous navigation by clicking on the  (Previous) button and  (Next) button. The  (Clear Form) button will refresh the screen to its initial state.

If you have more than one contract, you can search for specific contracts by entering the registration number (no spaces) or by clicking on the  (Search) button. A new search window will appear, from which you can search for and select from the search results. To do this, choose the search criteria from the drop down list, click on the 'GO' button and view the results. Clicking on the hyperlink (far left) on the result line you want will take you to that contract.

Any enquiries you may have can be sent directly via email by selecting the  (contact) button. This will open an email message ready for you to complete and send.

Online help can be viewed by clicking on the  (help) button.

To logout of the system, click on the  (Logout) button.

Useful Screens

Fleet/Administration/Contracts/FBT Screen: Summary of your contract information and current FBT status. A report can be run by selecting the date you are interested in and clicking on the 'Print' button. This will activate Adobe Acrobat Reader and display the report.

Fleet/Administration/Contracts/Maintenance Screen: This screen provides a transaction listing of your fuel transactions, odometer readings and other transactions included in your fuel budget. Note that the tick box next to the odometer reading is used to indicate if the odometer reading is valid and hence used for reporting purposes. The 'Print' button will generate a transaction listing report in PDF format. You can also enter your own odometer readings on this screen.

Fleet/Administration/Contracts/Events: The events screen is used to record and display events relevant to your individual contract. Events are recorded per type.

Note that fleet managers can create, edit or delete most events however individual Novated drivers may only edit Log Book events (other events will be displayed to you).

The database audits all events and records edited and deleted events with your user id and the date and time.

Driver Contact Screen: This screen contains your personal details such as contact information and is linked to your employer's account (client). You may update your details on this screen by clicking 'Edit', making the changes and clicking 'Save'. You may choose your report delivery preference on this screen. Selecting a report delivery preference of 'Email' will regularly send you an updated Novated Driver Report. Selecting 'Post' will result in a printed copy of the report being posted to your postal address regularly. If you wish to simply view and download the report by logging in over the web, set this option set to 'self service'.

Driver Password Screen: You may change your password on this screen by entering your existing password and a valid new password. Note that new passwords need to be between 6 and 12 characters long and contain at least one number and one letter. If you have forgotten your password or need to reset your password please contact us.

Updating information

Please note that you are responsible for the accuracy and validity of any data you enter into the system. In addition you are subject to the 'Terms of Use' which are available for viewing at the bottom of each screen.

Odometer readings may be updated on the maintenance screen by selecting the 'Odometer' button on the bottom right of the screen. The system will verify the reading you are entering and advise you if the reading is unexpectedly high or low (typically within a 20% tolerance). A standard description will be displayed which you may add to if you wish. Follow the screen prompts and your new odometer reading will be saved into our system.

The latest odometer readings are immediately available for use in the Novated Driver Report (and other reports for Fleet Managers) on the FBT screen to allow you to see the effect of the updated reading.

Note that our system is updated daily for vehicle servicing and monthly for fuel transactions.

Printing and viewing reports

If you choose PDF as the report output you will need to have Adobe Acrobat reader installed on your computer. If you do not have this installed, you can download the software from:

<http://get.adobe.com/reader/>

For additional assistance, please contact your Account Manager or send us an email to alm@1alp.com.au